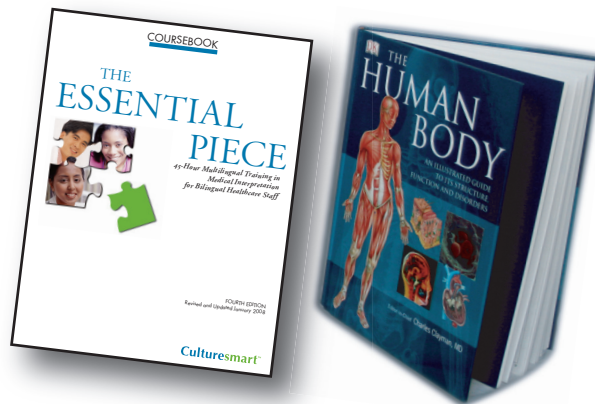




The Essential Piece™ 45-Hour Multilingual Medical Interpreter Training Course for Bilingual Staff



Culturesmart's Essential Piece training program provides qualified bilingual staff with the skills required to deliver accurate and complete medical interpretation in health care settings. The community of interpreters trained through Culturesmart's programs includes more than 3,000 interpreters who speak nearly 30 languages and work in several states.

Realistic Bilingual Training Setting – Training participants attend classes in English and their native languages, ensuring that they learn terminology in a more culturally realistic setting than English-only programs.

Participant Course Books – Each participant receives a 275-page spiral-bound book that covers learning points, activities, detailed examples, theory and practice of medical interpreting, medical vocabulary, and role-plays for classroom practice. A 240-page illustrated guide to the human body is also included, free of charge.

Certificate of Proficiency – Assessments include mid-term and final testing. Rigorous written and oral final assessments cover vocabulary and interpreting skills. Unlike some training organizations, we only issue certificates to candidates who earn them, not to recognize good attendance. Recipients of certificates are also eligible for 10 continuing education points from the *American Translators Association*.

Minimal Disruption to Work Schedules – A typical training program is delivered one full day per week over six weeks or one half day per week over 9 weeks.

Our Programs are Well Recognized by Major Employers – more than 40 health care organizations have hosted our training and dozens more rely on our training standards to qualify interpreting job candidates.

The following topics are presented:

- Day 1:** Foundation, overview, and essential interpreting skills, language specific practice
- Day 2:** Code of ethics, interpreting logistics, language specific practice
- Day 3:** Health care and health disparities, language specific practice
- Day 4:** Patient culture and interpreting, language specific practice
- Day 5:** Challenging interpreting situations, participant presentations, review, language specific practice
- Day 6:** Comprehensive final written and oral assessments

To learn more about our programs, call us, email us or visit our website:

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